



CSC Voice AI

Real-Time Voice Translation & Transcription Solution for Microsoft Teams

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Overview

CSC Voice AI - CLOUD SOLUTIONS COMPANY İÇ VE DIŞ BULUT BİLİŞİM BİLGİSAYAR VE YAZILIM DAN.HİZM.SAN.VE TİC.LTD.ŞTİ. Voice Meeting AI Application Transform your Microsoft Teams meetings with CSC Voice AI. It offers real-time multilingual voice translation and transcription features. It provides high-accuracy speech recognition for Turkish, English, Russian, and 24 other languages, and generates detailed reports for meetings. Break down language barriers and enhance collaboration in your international meetings.

Key Benefits

- Eliminate language barriers in international meetings
- Improve global team collaboration
- Generate detailed meeting reports
- Access real-time translations and transcriptions
- Ensure secure and compliant communication

Features

-  Real-time voice translation
-  Support for 24+ languages including Turkish, English, and Russian
-  Seamless Microsoft Teams integration
-  High-accuracy speech recognition
-  Instant transcription with detailed reporting
-  End-to-end encryption
-  Enterprise-grade security



Technical Architecture

Component	Technology
Frontend	React with TypeScript
Styling	Bootstrap and custom CSS
Translation Services	Azure AI
Integration	Microsoft Teams
Security	Azure enterprise-grade security infrastructure

Subscription Plans

1. Trial Package

-  1 meeting
-  Full language support
-  Unlimited participants
-  24-hour validity

2. Basic Package (\$49)

-  10 meetings
-  Full language support
-  Unlimited participants
-  Email support

3. Professional Package (\$119)

-  30 meetings
-  Full language support
-  Unlimited participants
-  24/7 support

4. Enterprise Package

-  Custom meeting volume
-  Full language support
-  Unlimited participants
-  Priority support
-  Custom training

Installation Guide

1. Open Microsoft Teams
2. Navigate to Apps
3. Search for "CSC Voice AI"
4. Click Install
5. Grant necessary permissions



Usage Guide

1. Start or Join a Teams Meeting
2. Enable CSC Voice AI
3. Select your language preferences
4. Begin speaking - translations appear in real-time
5. Access transcriptions during or after the meeting

Security Features

-  End-to-end encryption for all voice data
-  Real-time processing without permanent storage
-  Azure secure infrastructure
-  Regular security audits
-  Automated threat detection
-  GDPR compliance

System Requirements

- Microsoft Teams (latest version)
- Stable internet connection (minimum 5 Mbps)

Supported Browsers

- Chrome (v70+)
- Edge (v80+)
- Firefox (v75+)
- Safari (v13+)

Support

-  Email: support@cscvoice.ai
-  Phone: +90 (535) 234 59 309
-  Hours: Monday - Friday, 09:00 - 18:00 (GMT+3)

Best Practices

1. Use a good quality microphone
2. Ensure stable internet connection
3. Speak clearly at a moderate pace
4. Test translation settings before important meetings
5. Keep Teams and browser updated

Troubleshooting

1. Translation Not Working

- Check internet connection
- Verify microphone permissions
- Ensure latest Teams version



2. Audio Quality Issues

- Check microphone settings
- Verify system audio settings
- Close unnecessary applications

3. Integration Problems

- Reinstall the application
- Clear browser cache
- Contact support

Data Privacy

- No permanent storage of voice data
- Compliance with international privacy standards
- Regular security audits
- User data protection measures
- GDPR and KVKK compliance

Legal Information

- Terms of Use: www.cscvoice.ai/terms
- Privacy Policy: www.cscvoice.ai/privacy
- License agreements and usage restrictions
- User responsibilities and obligations

Updates and Maintenance

- Regular feature updates
- Security patches
- Performance improvements
- User feedback implementation
- Automated and manual testing

Quick Links

- Get Started: <https://www.cscvoice.ai/packages>
- Sign Up: <https://www.cscvoice.ai/packages>
- Support & Help: <https://www.cscvoice.ai/contact>

Important Note

This app requires an active account to use. Please contact us at support@cscvoice.ai for account setup.

Contact Information

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